

## ACOLAID FOR ENVIRONMENTAL HEALTH

This comprehensive system offers a consistent approach to all the functions of environmental health departments.

### FULL ENVIRONMENTAL COVERAGE

ACOLAID for Environmental Health comprises 20 forms to process all Environmental Health activities including Enquiries, Complaints, Cyclic Inspections (eg, Food Safety, Health and Safety), Communicable Diseases, Trading Standards, Housing in Multiple Occupation, Sampling, Private Water Supplies and Land, Licensing, Noise, Pollution, and Pest Control cases. General forms help co-ordinate all activities at a premises and all officer activity on a case. The system allows user control over the types of work and the steps or actions that ACOLAID holds.

### INTEGRATED PROCESSING AND FILE MANAGEMENT

ACOLAID for Environmental Health produces documents, stores copies electronically, and provides contact information. Incoming and outgoing correspondence is fully integrated to ease communication and filing completely automating record keeping.

### MEETING E-GOVERNMENT REQUIREMENTS

Using our web integration software, members of the public can use the Internet to register complaints, applications, service requests and enquiries on-line. Registers, such as the Food Register and Licensed Premises Register, can be viewed on-line and updated dynamically. Plantech can help councils achieve a number of Priority Outcomes including the use of email and SMS messaging to notify citizens of forthcoming consultations and decisions.

### CONTRACTING OUT SERVICES

Information can be provided and received via a browser to maintain real time communication between the authority and contractors. In Wychavon District Council, for example, requests are issued to its contractors using the web, and the contractor can supply the required performance information back to the authority in the same way, speeding the response to requests and cutting down on paper based administration.

### IMPROVE PROCESS EFFICIENCIES

The logging, scheduling and monitoring of work is all done in ACOLAID. Officer diaries are maintained and job sheets produced within the system, significantly reducing administrative work. Plantech software can enable the sending of SMS message alerts to noise team officers out on site, cutting response times to minutes.

### REMOTE WORKING

ACOLAID for Environmental Health is ready for mobile working away from the office. Plantech can offer field based officers secure access to case and inspection details via a hand held device, integrating with third parties such as AppSwing or directly via Plantech's own software.

### EMBEDDED MAP FUNCTIONALITY

Embedded GIS manages location data, such as contaminated land and licensed premises in close proximity to housing. The system relates automatically to your LLPG and integrates with ESRI, GGP, dataMAP, Cadcorp and MapInfo.

For further details contact Richard Sankey, Environmental Health Product Manager